

## Web Com Module with Saturn IP Tracking Hub

The Outer Limit Studios Web Com Module is “hands down” the single best communication module on the internet market today. Take a look for yourself and see what it can offer you:



**Boost client conversion ratio** with live help functionality of the software. Anyone who needs live help or is in doubt can instantly contact your representative and ask questions or get a consultation.

**Know what is happening** at your website now with website monitoring tool. Each visitor is immediately displayed on Site Monitor so you can read the live situation in real time and react respectively, eg help a doubtful customer. With this software your website will no longer be a black box playing unexpected tricks.

**Increase customer satisfaction** level by providing personalized approach for every visitor. In this communications module all communication history and visitor's activity statistics are stored in a customer profile and available for later reference whenever customer returns to your website. Start building customer relationships from the first visit.

**Eliminate costs** for long distance calls. Talk to your customers wherever they are using text or voice chat, without per minute charges.

### **Visitors tracking:**

Read the situation on your website at a glance with the Site Monitor. Graphical visitor's Badge displays personalized summary for each visitor helping to pinpoint prospective customers.

### **Live communication:**

Offer live support service through text chat or Voice over IP (VOIP). No additional software needs to be installed on customer's computer - live communication is just one click away. Featuring content pushing, canned messages, call transferring.

### **Website statistics:**

Pre-configured reports to analyze all the aspects of your online business: online sales, website statistics, e-commerce reports, visitor analysis. Create your own reports with a built-in report constructor.

